



WATER SERVICE AND DEPOSIT APPLICATION

DATE: \_\_\_\_/\_\_\_\_/\_\_\_\_

HOME OWNER

RENTAL

NAME: \_\_\_\_\_ DATE OF BIRTH: \_\_\_\_\_

SSN#: \_\_\_\_\_ PHONE: \_\_\_\_\_

SERVICE ADDRESS \_\_\_\_\_

MAILING ADDRESS: \_\_\_\_\_ SAME AS ABOVE:

EMAIL: \_\_\_\_\_

CREATE ACCOUNT PASSWORD: \_\_\_\_\_

AUTHORIZED USER (other than account holder): \_\_\_\_\_

PLEASE LIST ALL OCCUPANTS OVER THE AGE OF 18:

\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

BY APPLYING FOR SERVICE, I AGREE THAT I, MY SPOUSE, OR ANY ADULT LIVING AT THE ABOVE SERVICE LOCATION DOES NOT HAVE AN OUTSTANDING BALANCE WITH POLK COUNTY WATER AUTHORITY. IN THE EVENT AN OUTSTANDING BALANCE IS FOUND, IT WILL BE APPLIED TO THE ABOVE ACCOUNT.

SIGNATURE: \_\_\_\_\_

DATE: \_\_\_\_\_

TAMPERING POLICY IF METER IS TAMPERED WITH

I UNDERSTAND THAT ALL POLK COUNTY WATER METERS BELONG TO POLK COUNTY WATER AUTHORITY. IF SIGNIFICANT DAMAGE SHOULD OCCUR TO THE METER OR IF THE METER HAS BEEN UNLOCKED WITHOUT PERMISSION FROM THE AUTHORITY, THE ACCOUNT HOLDER AND/OR PROPERTY OWNER IS TO BE HELD RESPONSIBLE. THIS IS CONSIDERED TAMPERING. POLK COUNTY WATER AUTHORITY RESERVES THE RIGHT TO PURSUE ALL NECESSARY CRIMINAL PROCESSES.

FIRST TIME TAMPERING FEE- \$185.00

SECOND TIME TAMPERING FEE-\$370.00

THIRD TIME TAMPERING FEE-SUBJECT TO SERVICE DENIAL, KILL SERVICE LINE, AND THEFT CHARGES

\*ALL ACTIVE METERS ARE REQUIRED TO HAVE A \$100.00 DEPOSIT HELD ON ACCOUNT UNTIL DISCONNECTION

\*AN ADDITIONAL \$50.00 NON-REFUNDABLE DEPOSIT MUST BE PAID IF YOU HAVE A LEASE AGREEMENT RATHER THAN AN OWNERSHIP POLICY.

I UNDERSTAND ALL OF THE TERMS AND CONDITIONS AND THAT I AM RESPONSIBLE FOR ALL CHARGES INCURRED AT THE SERVICE LOCATION.

SIGNATURE: \_\_\_\_\_

DATE: \_\_\_\_\_



## LEAK PROTECTION

POLK COUNTY WATER AUTHORITY WILL AUTOMATICALLY APPLY LEAK PROTECTION COVERAGE TO ALL PERMANENT ACCOUNT HOLDERS AT THE TIME OF NEW SERVICE.

LEAK PROTECTION DOES NOT APPLY TO TEMPORARY SERVICES (30 DAY SERVICE)

THE COST OF LEAK PROTECTION IS \$3.00 PER MONTH. ACCOUNT HOLDERS MAY OPT OUT OF THE LEAK PROTECTION COVERAGE AT ANY TIME BY SIGNING AN "OPT OUT" FORM INSIDE THE OFFICE. A PICTURE I.D. WILL BE REQUIRED AT THE TIME OF REMOVAL. A CUSTOMER MAY ADD THE LEAK PROTECTION BACK TO AN ACCOUNT AT A LATER DATE, PROVIDED THAT THERE ARE NO ACTIVE LEAKS AT THE PROPERTY AT THAT TIME. A METER CHECK WILL BE ORDERED.

**WHAT DOES LEAK PROTECTION COVER?** IF THE CUSTOMER'S MONTHLY BILL HAS INCREASED DUE TO A LEAK ON THE CUSTOMER'S SIDE OF THE PROPERTY, A PROOF OF REPAIR HAS BEEN SUBMITTED BY THE CUSTOMER, AND CONFIRMED BY A POLK COUNTY WATER FIELD TECH. POLK COUNTY WATER WILL ADJUST THE MONTHLY BILL BACK TO THE AVERAGE BILLED AMOUNT.

**PLEASE NOTE: LEAK PROTECTION DOES NOT COVER THE COST OF REPAIR**

IN A 12 MONTH PERIOD, A CUSTOMER MAY USE THE FOLLOWING MAXIMUM ADJUSTMENTS:

**RESIDENTIAL PROPERTIES: \$750.00**

**NON-RESIDENTIAL PROPERTIES: \$1,000.00**

**CATASTROPHIC LEAKS: MANAGEMENT DISCRETION**

LEAK PROTECTION DOES NOT COVER A POOL FILL-UP, OR A RUNNING FAUCET/SPICKET DUE TO NEGLIGENCE. OTHER RESTRICTIONS MAY APPLY