Report Water Emergencies



The Water Authority is staffed between 9:00 a.m. and 5:00 p.m., Monday through Friday, and may be reached at 770-748-6001 during those hours. For a water service emergency occurring at any other time, contact the Authority by calling 770-715-2593.

Have non-emergency questions or concerns? ashleyguthrie [at] polkwaterauthority.com (subject: WEBSITE%20INQUIRY%20) (Click Here)dir="ltr" to send us an email