

Water/Sewer Rates

Polk County Water, Sewage and Solid Waste Authority is a political subdivision of the State of Georgia, created by an act of the General Assembly, and does not receive tax appropriations.

Water Rates are as Follows:

0-2,000 GALLONS	\$19.48 MINIMUM
2,001 – 7,000 GALLONS	\$8.09 PER 1,000/GAL
7,001 – 12,000 GALLONS	\$8.35 PER 1,000/GAL
12,001 – 20,000 GALLONS	\$8.61 PER 1,000/GAL
OVER 20,000 GALLONS	\$8.87 PER 1,000/GAL

Vinson Mtn Area Customers:

0-2,000 GALLONS	\$15.77 MINIMUM
2,001 – 7,000 GALLONS	\$8.41 PER 1,000/GAL
7,001 – 12,000 GALLONS	\$8.67 PER 1,000/GAL
12,001 – 20,000 GALLONS	\$8.94 PER 1,000/GAL
OVER 20,001 GALLONS	\$9.20 PER 1,000/GAL

- Sewage rate is 130% of the total water bill.

THE PRICES LISTED BELOW ARE THE CURRENT RESIDENTIAL METER RATES

- 3/4 INCH METER - \$1,600.00
- 1 INCH METER - \$1,900.00
- 2 INCH METER - \$4,251.00

- SEWER TAP RATES - \$2650.00

A \$100 DEPOSIT IS REQUIRED FOR THE METER AT THE TIME OF METER TAP PURCHASE

FORMS OF ACCEPTED PAYMENTS: CASH, CHECK, MONEY ORDER

MASTER CARD, VISA AND DISCOVER.

PAYMENT OPTIONS:

- A drop box is available for after-business-hours payments.
- Our Drive Thru Window is available to accept PAYMENTS ONLY.
- COLONY BANK located at 131 W. Elm Street, Rockmart GA 30153 will accept payments of **CURRENT BILL ONLY (during normal banking hours)**. Customers with a past due balance must make their payment with one of our available payment options. (See above)
- [Click here](#) to make an online payment. Customers must have their account number and amount of last payment in order to process payment. **If your account is disconnected or in jeopardy of being disconnected, please contact our office to discuss payment procedures. Disconnected accounts require a minimum of the past due balance and reconnection fee in order for service to be restored. PAYMENTS MUST BE RECEIVED BY 4 P.M. IN ORDER TO AVOID THE \$100.00 AFTER HOURS FEE. Failure to receive bill DOES NOT relieve customer of responsibility to pay. NO SECOND NOTICE WILL BE GIVEN. Service may be disconnected on accounts with past due balances without further notice.**
- Debit and credit card payments are accepted in the office and over the phone. A fee will apply.
- E-PAYMENT (through your online banking portal)
- Bank draft of payments is available. Customers must complete an authorization form for this process. Authorization forms for bank drafts are available at our office during normal business hours.

There is a \$35.00 fee for all returned checks or bank drafts. If the returned check was written for a deposit or reconnect fee, the service will be disconnected immediately and a reconnect fee will be charged to restore service. All returned checks and fees require **CASH ONLY** payments.

FEES & DEPOSITS:

Reconnection Fees:

- 1st Occurrence: \$30
- Repeat Occurrence within twelve (12) month period: \$75

After Hours Fee (After 4 p.m., weekends, and holidays)

- \$100

Deposits:

- \$100.00 Homeowner
- \$150.00 Tenant/Renter (\$50 is non-refundable fee)
- All new services require proof of ownership or lease and picture ID brought into the office

NON-METERED CHARGES

Residential leak protection is charged to single-family dwellings and churches with a monthly charge of \$3.00. You may opt out of this coverage at any time by coming into the office and signing the proper form.

Non-residential leak protection is charged to all multi-use and commercial properties with a monthly charge of \$10.00. You may opt out of this coverage at any time by coming into the office and signing the proper form.

No adjustments will be made to accounts that do not carry leak protection coverage.

TAMPERING POLICY

Polk County Water Authority requires that all property owners and tenants sign the established tampering policy.

LINE EXTENSION POLICY

The line extension policy affects customers wishing to extend current County water lines for residential services. It does not include line extensions for business or commercial users. All line extensions must be installed in accordance with current Federal, State, and County laws and policies, as well as other organizations such as railroad or road departments.

The PCWA is committed to controlling cost while continuing to provide the best available product and services to our customers. To do this, it is necessary, from time to time, to modify past programs when costs and resources change. The PCWA line extension policy reflects the best utilization of funds and manpower to provide water to residents without County water service, and may change without notice, given the needs of the business.